



**WE RESCUE FOOD, SHARE FOOD AND
EMPOWER PEOPLE, SO THAT NO-ONE
GOES HUNGRY IN OUR REGION**

We are the logistics solution to local hunger

2018 ANNUAL REPORT





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Albury Wodonga Regional FoodShare
 55 Moorefield Park Drive
 PO Box 393, Wodonga Vic 3689
www.foodshare.org.au | info@foodshare.org.au
manager@foodshare.org.au | 02 6055 6979 | 0418 962 137





PARTNERS

MAJOR

Aussie Farmers Federation
Border Trust
Collier Charitable Foundation
RE Ross Foundation
Rivalea Corowa
Sailors, Soldiers and Airmens Club Albury (SS&A)
Wodonga TAFE

BUSINESS IN-KIND SUPPORTERS

Ashbury Studios (Web Design)
Baker Motors
Crowe Horwarth | Findex (Accounting)
Don Watson Transport
Francis Transport
Gateway Health
Hertz Rental
Local farmers
Regional Development Australia (Murray)

MAJOR FOOD DONORS

Aldi supermarkets (4)
Birallee Neighbourhood House
Coles supermarkets (3)
Danone
Foodbank Victoria
Second Bite
Local farmers (15)
Riverina Dairy
Uncle Toby's
Woolworths Regional Distribution Centre
Woolworths supermarkets (7)

FOOD SHARING REACH

Bendigo FoodShare (280 km / 3 hours)
Moirra Health - Cobram (130 km / 1.5 hours)
Shepparton FoodShare (172 km / 2 hours)

PROUDLY PARTNERING WITH





VISION, MISSION, VALUES, GOALS

VISION

Our vision is to provide an efficient, sustainable and collaborative approach to addressing food insecurity among people experiencing hardship in our region. We see our organisation as providing the ‘logistics solution to local hunger’.

MISSION

Our mission is to work together to maximise the volume and nutritional quality of food for people in need and create pathways out of poverty through training, education, employment and volunteer opportunities.

VALUES

Social Justice

We believe all people have the right to adequate amounts of nutritious, culturally appropriate food without the need for emergency relief.

Empowerment

We build on people’s strength and enable them to speak and act for themselves and create their own ways out of poverty

Efficiency

We make the most of our time, money, food or resources and reduce waste with creative solutions.

Sustainable

We minimise the carbon footprint of food production, transport, manufacture, storage and distribution.

Collaboration

We seek and achieve successful strategic partnerships to maximise our common goals.

Innovation

We think and work strategically to innovatively solve problems and strive to address our purpose.

Health

We believe highly nutritious food is a must for everyone – we seek it, provide it and educate about it.

Diversity

We leverage the strengths offered by diversity and see this as an opportunity for success

Integrity

We are honest, open and responsible in all our interactions

“Wodonga TAFE’s support of Albury Wodonga Regional FoodShare is just one example of the Institute’s ongoing commitment to strengthening local communities. By building and maintaining productive networks and community partnerships like this one, Wodonga TAFE can effectively promote social awareness and shared community expectations, helping make our wonderful region even stronger.”

Mark Dixon, CEO, Wodonga Institute of TAFE



THE CRISIS IN THE COUNTRY

Australians living in regional and remote areas are 33% more likely to have experienced food insecurity in the last 12 months than those living in cities

A CHILD IS 25% MORE LIKELY TO EXPERIENCE FOOD INSECURITY IN HOUSEHOLDS LOCATED OUTSIDE CAPITAL CITIES

Foodbank Hunger Report 2018

In 2018 \$157,000 of FoodShare expenditure provided over 1.35M meals at a value of \$4.7M.

Every \$1 dollar donated = \$30 of food, enough for 10 meals!



SNAPSHOT

WHY WE EXIST

We are the most effective and efficient operational model capable of supporting vulnerable people experiencing hardship in our area. We rescue nutritious food on behalf of agencies and redistribute it across NE Victoria, southern NSW and into the Riverina.

FoodShare is a dedicated, decentralised logistics centre working in two states to address food insecurity, simultaneously reducing food waste, reducing food miles, reducing emissions and increasing access to good quality nutritious food for people in financial stress or need.

MAKING A DIFFERENCE

As a logistics hub, FoodShare rationalises the process in our catchment with substantial improvements to food rescue, sorting and distribution. We save food donors and food relief agencies time, money, resources and strain. As a grassroots-led organisation, we are able to service areas the metropolitan-based, state-funded charities are not currently able to access.

Two hundred food relief agencies and their clients accepted 673,600kg of food from 44 generous donors between January-December in 2018.

GEOGRAPHICAL REACH – 150km RADIUS

We serve nine LGAs in southern NSW and NE Victoria: Albury, Wodonga, Indigo, Towong, Alpine, Wangaratta, Greater Hume, Moira and Federation.

In 2018 we began assisting the southern Riverina/South West Slopes regions of Berrigan and Cootamundra/Gundagai.

SERVICE EFFICIENCY

Every dollar donated allows FoodShare to distribute \$40 worth of food to a family in need. That \$30 equates to the equivalent of 10 meals.

“In a rich nation like Australia, there are families who still suffer stress and anxiety in order to put food on the table. The inability to access fresh food affects people’s health and contributes to a number of chronic diseases like cardiovascular disease and Type 2 diabetes. Many people report that the stress of not knowing where the next meal will come from, can be even worse than feeling hungry.”

Leigh Rhode, Gateway Health CEO.



SNAPSHOT

FUNDING INEQUITY

FoodShare is wholly funded by an irregular mix of corporate sponsorship funds, community service club grants, community donations, philanthropic trust funds, local government grants and agency contributions. It receives no direct state government support. As a small organisation, we have raised more than \$100,000 annually over the last five years – an astonishing contribution from our community.

FUNDING ELIGIBILITY

What remains absent from this funding stream is access to commonwealth and state government contributions to cover core operational costs.

FoodShare is ineligible under current funding criteria for government funding that is available to national food insecurity organisations. Restrictive funding criterion is duplicated across commonwealth and state initiatives for food insecurity, leaving little room for organisations that fill the gap between metropolitan/greater city areas, and regional/rural hinterland. This disparity has been the key message of political lobbying.

FoodShare seeks recognition from politicians and government departments that, like national food rescue organisations, regional FoodShares have an acknowledged and verified role as food rescue hubs. As such, FoodShares require investment: dedicated and permanent resourcing to be viable and take advantage of food donors' passion for their environment and communities.

“Minister Goward has previously provided information to you about the NSW Food Program, through which the Department of Family and Community Services (FACS) assists charitable food organisations to meet the transport costs, such as fuel or haulage, of its activities.... I am advised by Foodbank NSW and ACT that approximately 4M kgs, or 33% of all food it distributes, is delivered to regional NSW. I am unable to provide any advice about FareShare, OzHarvest or SecondBite as they are not funded by FACS.”

6 Nov 2018, FACS



SNAPSHOT

2014 - 2018 Comparison

YEAR	2018	2017	2016	2015	2014
Agencies and schools	200	186	148	120	110
Schools only	74	63	59	32	23
Rescued/donated (kgs)	673,600	691,000	900,000	736,000	650,000
Equivalent meals (qty @ 500gm)	1.35M	1.38M	1.80M	1.47M	1.30M
Value (at \$3.50 retail)	\$4.72M	\$4.84M	\$6.30M	\$5.15M	\$4.55M
Food donors	44	44	44	37	32
Rescued/donated that is local (%)	55%	67%	72%	68%	65%
Rescued/donated that is local (kgs)	369,800	359,320	648,000	500,480	422,500
Equivalent meals from local (qty @ 500gm)	739,600	718,640	1,296,000	1,000,960	845,000
Value from local (at \$3.50 retail)	\$2.59M	\$2.52M	\$4.54M	\$3.50M	\$2.96M

2,900+ people across our nine local government areas run out of food on a weekly basis.

SOURCE: ABS Data Update 2017



SNAPSHOT

MAJOR FOOD SUPPLIERS



**359,222 kg of food rescued in 2017 was fresh food.
In 2018 it was 380,278 kg.
A 5.8% increase!**

“The Australian wide median family weekly income according to 2016 ABS statistics is \$1734. The percentage of surveyed Indigo Shire residents with a family income of less than \$1734 is close to 50%. 6% of Indigo Shire residents report running out of food and not being able to buy more; this is higher than the state measure of 4%. Advocating for food security and supporting local food system for our communities is a key priority in our Municipal Public Health and Wellbeing Plan. This is indicative of the need for this service across many families Shire-wide.”

CEO Trevor Ierino, Indigo Council



BOARD

RESILANCE, DETERMINATION, TENACITY

“The Board’s focus in 2017, as you would expect, has been on funding sustainability. The issue of FoodShare’s sustainability will remain the key driver for the Board in 2018. There is no easy way to describe our predicament. The bare reality is that without an annual injection of base operational funds, this FoodShare’s future remains vulnerable.”

This statement, taken from the Chair’s commentary for the 2017 Annual Report, maintains its relevance in this, the 2018 Annual Report.

A lack of financial sustainability and resourcing has dogged this Victorian regional FoodShare since seed funding ended in 2015. In 2018 this Board resumed the political engagement strategy it began in 2017, explaining the inequities and unsustainability of delivering a service addressing food security on both sides of the Murray River without any core operational support from any tier of government. The key message continued to be that, in early 2018 we were not in danger of immediate closure but needed a sustainable and equitable funding solution.

The Board left few stones unturned as it highlighted FoodShare was edging towards closure unless political intervention occurred.

It entered into correspondence with Victorian and NSW Ministers, Shadow Ministers and Departments from February through December. Approaches were made to statutory agencies such as Regional Development Victoria and Regional Partnerships. Meetings were held with FACS (NSW), DHHS, the Cross Border Commissioners of both states, Regional Development Australia (Murray), Gateway Health, EPA NSW and Riverina Murray Joint Organisations. We kept local, state and federal politicians updated and our main local councils. We received letters from the Federal Minister for Families and Social Services and Prime Minister Scott Morrison in response to representations from the then Member for Indi Ms Cathy McGowan.

2019 is a make or break year for this FoodShare and more widely, for regional food security systems. The first priority in 2019 will be to see what the remaining Board members believe they are capable of given the extraordinary circumstances.

The second priority will be to enlist local stakeholder organisations that have responsibility for food security in our region to help with solutions and decision making regarding the future of this



BOARD

FoodShare, i.e: recruiting additional Board members. Other priorities shall be: engaging an accounting firm for oversight and advice, engaging a solicitor for guidance; representation to state government.

We note in this 2018 report that in February 2019, the Victorian Government showed engagement and goodwill towards regional Foodshares. It offered financial support and a review of the emergency food relief system in Wodonga, followed by a Victoria wide review. We are not sure what 2019 has in store. However, this Board will continue to act with resilience.

Laying out the chronology of events shows the determination and tenacity of this Board throughout a difficult year, for which we are ever grateful. This chronology is provided as an addendum to the Annual Report.





INDISPENSIBLE VOLUNTEERS

Despite the difficulties for the Board during the year, our Manager and volunteers consistently delivered our vision, mission and values when representing FoodShare out and about or in the warehouse. On summer days of 40C or winter mornings of -1C volunteers are collecting food, sorting, removing packaging for recycling, assisting agencies, helping administratively and putting their own personal values into action.

Our manager also puts in many more hours than he is paid, and his relationship with the 100+ regular volunteers is one of the reasons why we attract new faces every week.

We also reference volunteers from the agencies and donors who form part of this ‘supply chain’ getting food to vulnerable people. Your presence is a fuel that keeps our response to food insecurity going.

And our other volunteers: the Board. A sincere thank you to those past, present and future who recognise the value of the work FoodShare does and have committed themselves to that task.



BOARD

THANKING MAJOR PARTNERS & STAKEHOLDERS

WODONGA INSTITUTE OF TAFE

Our most critical alliance since 2013. TAFE has been our largest sponsor, providing extensive, in-kind support.

Key features of that support include:

- peppercorn rent for use of 800 square metre warehouse: the lease arrangement is estimated to save a minimum \$60,000 p/a. Full commercial rates for private lease in Wodonga is \$75,000 - \$120,000 p/a.
- access to forklifts for a nominal fee
- other logistics including WH&S processes
- qualifications/accreditation for warehouse coordinator trainee
- access to hospitality resources

In 2018, the reviewed one year lease agreement recognised that TAFE in the near future may need to repurpose the warehouse, dependent on success with training contracts. FoodShare began paying utility costs.

Despite these prospective changes the relationship with TAFE strengthened throughout the year as the Board developed its political advocacy and communications with major local partner/stakeholders. The strength of this relationship was shown during the lease review when TAFE confirmed it would need the warehouse for trades training from February 2020 but committed to work with FoodShare on interim solutions and relocation assistance, and in ways to develop a long term partnership with social and educational dividends.

The 2019 TAFE lease will run from February – September. There will be significant budget implications for FoodShare past September, with the Board and Manager working towards alternative warehouse premises.





BOARD

FOODBANK AUSTRALIA

Historically, Foodbank Australia, through its Victorian affiliate, has provided access to an annual maximum of 'staple carbohydrate based foods' and fruit and vegetables, free of charge.

Most other foods sourced from Foodbank Victoria require payment.

FOODBANK VICTORIA

Foodbank Victoria (FBV) helped establish FoodShare (2012-15) thanks to DHHS and the Sidney Myer Foundation. This infrastructure formation funding enabled the purchase of a freezer and other warehouse items.

FoodShare's purpose - in relation to FBV - is to act as the local distribution point for six local agencies registered with Foodbank. We are grateful that the Victorian government contributes financially to address food security in the state.

FBV has supported FoodShare by:

- loaning a refrigerated vehicle
- paying registration and insurance costs
- agreeing to a request to transfer ownership of the vehicle in 2018

Albury Wodonga, Bendigo and Shepparton FoodShares have worked together since 2017 to strengthen strategic and operational relationship with FBV. Representatives met with FBV Chair, Dorothy Coombe during 2018 and committed to meet regularly. FBV appointed a dedicated liaison position to work with the regional FoodShares. We recognise Zac Lewis (Community Development Manager), Dave McNamara (CEO) and his team.

During the year Wodonga asked FBV what its response would be if FoodShare were to close. That response informed the Board's direction in the latter half of 2018. Later, FBV announced a \$10m investment by the state government to build two new foodhubs in Morwell and Ballarat, initially staffed by FBV. The announcement did not include the provision of capital to build warehouses for the existing regional FoodShares.

FOODBANK NEW SOUTH WALES & AUSTRALIAN CAPITAL TERRITORY (FBNA)

FBNA does not freight/deliver food to agencies beyond Cooma to the east, Narrandera to the west and Wagga Wagga to the north. Cooma is 316km (4 hours) and Wagga 137km (1.5 hours) from Wodonga. The distance from Sydney to these regional cities/towns, is the reason why we saw an increase in agencies from the Riverina/South Western slopes (NSW) registering in 2017.

Recognising the disparity between emergency food relief models in regional NSW and Victoria, and FoodShare's role as the only logistics operation in our region, the Member for Albury hosted a meeting with NSW Family and Community Service (FACS). It was acknowledged there is no department inside the NSW government that has responsibility for food security. FACS is to facilitate a meeting in Wodonga with FBNA early in 2019 to explore what a future service model may look like.



BOARD

GATEWAY HEALTH

Gateway Health is a registered not-for-profit community health service that provides primary health and welfare services to people at the highest risk of poor health outcomes across much of the geographical area that FoodShare reaches into. For several years, the Health Promotion team at Gateway Health has allocated the equivalent of 0.1 EFT in administrative support to the FoodShare Board each week. This in-kind resource has given the charity both practical and moral support; showing it has a sincere ally in Gateway Health.

SAILORS, SOLDIERS AND AIRMENS CLUB ALBURY (SS&A)

The SS&A Club has been a constant supporter of FoodShare, offering a three year sponsorship from 2015-2017. It contributed \$20,000 p/a to operational costs, and a separate donation of \$20,000 towards the purchase of new refrigerated vehicle. In 2018 it generously offered to sponsor for another triennium (2019-2021).

RIVERLEA COROWA

In 2018 we began an 18-month financial and in kind sponsorship with Rivalea, with an aim for on-going support. Rivalea generously recognises FoodShare's reach into Federation Shire and across southern NSW and NE Victoria.

RE ROSS TRUST

We are grateful to project officers at this philanthropic for their prompt and rigorous discussions with FoodShare prior to recommending that \$60,000 be allocated across two years (2018-20) to pay the salary of fundraising/marketing coordinator at 0.2EFT. It understood that immediate assistance was required to help FoodShare establish events that become annual income streams. Income that contributes to paying core operational costs, or enable business development.

COLLIER CHARITABLE FOUNDATION

Equally critically was the intervention by the Collier Charitable Foundation to give \$37,762 to our school breakfast/welfare support program across rural North East Victoria and Southern NSW. This project funding could be used to fund existing operational activity. The grant provided short term relief for cash flow problems though did not stop the Board discussing closure options for 2019.

AUSSIE FARMERS FEDERATION

This Foundation provided \$30,000 to employ a staff member for one year (2018- 2019) to research and establish a process rescuing fresh food at the production phase of the food chain from small and medium sized farms. These funds are tied to specific project funding, not for core operational use. Vic Citreon started in September, one day week and has 15 farmers involved in the program. Please refer to the Operations Report.

Jodie Kensington
Acting Chair



OUR BIGGEST CLIENTS

These agencies are open Monday-Friday. They are by far the biggest conduits for getting our food into people's kitchens. They are volunteer run, faith based organisations. They are not state or federally funded. They are not-for-profit.

VICTORIA

Uniting, Salvation Army

NSW

River Church, St David's Uniting Church

On the weekends, there is no publicly recognised known mechanism to access emergency food relief in our region.

"Rivalea is proud to be able to support FoodShare, which is providing services to people in need within our own region."

"We partner with AWRFS because they are a local group working hard to help our local community, particular in providing food to people need - something we are passionate about."

Kellie Laing | Rivalea Australia | Employee Liaison Manager



OPERATIONS

2018 has been most satisfying and rewarding from the warehouse floor, but with challenges in relation to supply of food.

DEMAND FOR FOOD HAS INCREASED

The growth in overall agency registrations has come from all local government areas in our catchment.

We note that the demand within the cities of Albury and Wodonga has grown more quickly than in the other LGA's.

RECORD REGISTRATIONS

2018 200 AGENCIES

2017 186 AGENCIES

2016 148 AGENCIES

35% INCREASE SINCE 2016

INCLUDES 74 PRIMARY AND SECONDARY SCHOOLS

**While demand for food in our region has continued to increase,
at the same time the supply of food has decreased.**



OPERATIONS

LESS KILOGRAMS RESCUED

2018 673,600 KGS

2017 691,000 KGS

23% DECREASE SINCE 2016

**2.5% = 18,000 KGS
DUE TO LESS SUPPLY LOCALLY**

The decrease in supply is due to a number of factors:

- increased awareness of wasteful practices in the supermarket sector at store level and at distribution centre level
- reduced supply of food From Woolworths's Regional Distribution Centre, due to more stringent stock control measures

IMPROVED CHARITY FREIGHT ARRANGEMENTS

From January 2018 the Charity Freight arrangements for chilled, frozen and fresh fruit and vegetables were restored, to a fortnightly delivery after an eight week cessation. This enabled us to get more stock in these categories from Foodbank Victoria. During the period without Charity Freight we experienced shortages of most basic perishable foods like: yoghurt, butter, margarine, smallgoods (sausages etc) and a range of frozen foods, including Fare Share meals and pastries. Our fallback position was to send our van to FBV's Melbourne warehouse to top up these basic items. This required a significant donation of time by our drivers, as the trip represents a full day absent from our warehouse. We also accepted the generous offer from Hertz Albury Wodonga to provide a replacement van, at no cost to do local pickup and delivery runs.



OPERATIONS

55% OF FOOD SOURCED LOCALLY

In 2017 we sourced 67% of food locally. The primary reason for the reduced local food was the dramatic decline, down 44% from 2017, in the supply from Woolworths RDC.

Despite the reduction in overall food rescued in 2018, FoodShare still made significant additional amounts of food available through local food rescue.



NEW INITIATIVE TO INCREASE FOOD DONATIONS

RESCUING FOOD DIRECTLY FROM FARMS

In conjunction with the Aussie Farmers Foundation we have begun rescuing food directly from primary producers. Aussie Farmers Foundation provided \$30,000 to employ someone for one day a week for one year (September 2018- 2019) to research and establish a process rescuing fresh food at the production phase of the food chain from small and medium sized farms.

Twenty three (23) farmers/primary producers expressed interest in providing produce that is no longer financially viable for them to FoodShare - at no cost.

The farms are located in the Ovens Valley, Stanley/Beechworth area, Wangaratta region and Murray Goulburn region. While the primary producers favour FoodShare rescuing the produce, most require significant lead times as to when the food could be picked up.

At the end of 2018 Vic Citreon sourced 14 farmers to provide fresh fruit, vegetables, eggs and protein directly to FoodShare. This equated to 5000kgs of additional donated food in 2018. We also invited students from secondary schools and other educational and welfare organisations to help harvest. Job Centre Australia (NDIS recipients) responded to our invitation and rescued nuts, blueberries and some fruit from four farms in late 2018.

This program will be extended in 2019 with government and Independent schools. From an Operations perspective, this is a priority area. We expect to rescue over 10,000kgs of local food through this new resource in 2019.



OPERATIONS

HEALTHY FOOD IN SCHOOLS PROGRAM

In 2017, we had 63 primary and secondary schools registered as FoodShare agencies. Of these 60 took part in the Healthy Food program. In 2018 we have 74 registered, with 50+ of them accessing Healthy Food. Most of the new schools joining us were from NSW.

Apart from a program provided by the Red Cross, there is no substantial NSW government funded breakfast program reaching as far south as Albury. Foodbank NSW-ACT runs a breakfast program which stops at Wagga Wagga, 1.5 hours north of Albury.

The Healthy Food Initiative has an emphasis on fresh food and healthy eating. Schools reported that the availability of fresh food, especially fruit and vegetables (F&V), has been a huge benefit to students, and stated there was growing demand for fresh food from students.

We asked schools why they liked the program and what factors make it work best.

Here are some of the responses:

- the food is free and easily available
- the distribution of updated stock lists makes ordering easy and accurate
- the availability of a range of fresh food, especially fresh F&V and dairy products such as yogurt and cheese, and fresh bread
- the range of additional products, especially breakfast cereals and muesli bars, enables schools to get all their 'healthy food' requirements from one location
- the friendly, helpful volunteers who make it a pleasure to come to the warehouse
- the ability to pick up stock five days a week and the late pickup service (5pm) on Thursdays

We noted though that some schools (20%) were no longer able to be involved in the healthy food initiative, or access the food available.

The following reasons were cited:

- staff or school community members previously responsible for implementation were no longer at the school and replacement individuals had not been appointed, or were not forthcoming.
- school leadership (principals or welfare / wellbeing staff) had moved and new staff were unaware of the program.
- the increased demands of the education department - especially for staff new to a position - resulting in "just not getting around to it yet."
- difficulty for 'remote schools' to access the warehouse in our trading hours (12.30pm) because of the regular commitment required of dedicated staff and parents to transport items



OPERATIONS

HEALTHY FOOD IN SCHOOLS PROGRAM cont.

In 2019

We will address the issues around lack of continuity at individual schools by providing a calendar in January that contains key reminders, i.e. what the food may be used for and warehouse opening hours.

We will also conduct an online survey to ascertain how the program is being used, and how it could be developed to better suit the needs of school communities.

Lastly, we shall reinforce to leadership, staff and parents the value to their students of accessing fresh and local produce rescued locally.

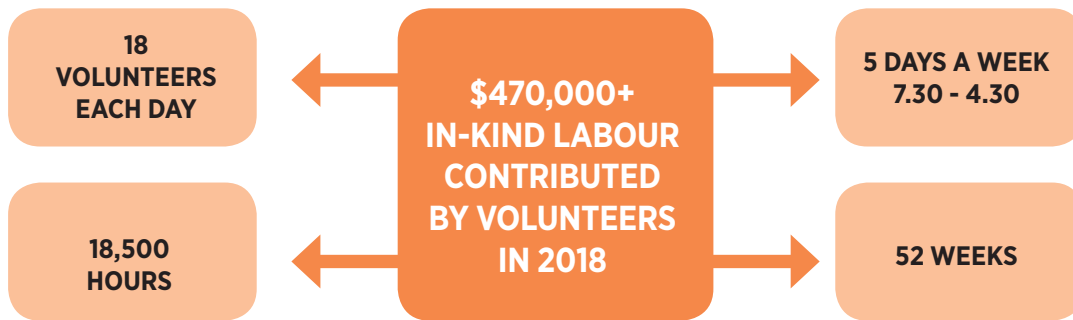




OPERATIONS

95% VOLUNTEER WORKFORCE

We consolidated the labour force required to maintain service provision. Volunteers remain the core of our operational success. They come from the local community, businesses, schools, training organisations and agencies. We are vastly under-resourced with only 1.7 EFT paid personnel.



COMMUNITY VOLUNTEER PROGRAMS

The following programs are staples of our approach to community participation and engagement.

Justice Victoria

One of Albury Wodonga Regional FoodShare goals is to empower people to make their way out of poverty by implementing education, training and employment programs with people at risk. In 2018 we had more than 20 volunteers complete Community Work Orders. These volunteers were of great assistance to FoodShare and fitted in completely to our programs, providing additional support in our very busy periods. By doing so they took steps to re-engage with society and build work experience.

We also provided support to Youth Justice Programs, giving opportunities to young people to learn new skills in preparation for joining the regular work force.



OPERATIONS

Secondary Schools

We ran three options for secondary schools in 2018. Schools participating were Wodonga Senior Secondary School, Catholic College Wodonga and The Scots School Albury. We also had visits by a number of schools, including Victory Lutheran College, Wodonga.

These community volunteer programs will continue in 2019.

a. VCAL

Victorian Certificate of Applied Learning (VCAL) students at Catholic College Wodonga and Wodonga Senior Secondary School attended as participants in the VCAL program. The year 12 students (16) and the Year 11 students (12) respectively, learned about FoodShare and worked in the warehouse throughout the four terms.

Each student completed the necessary training to pass their VCAL assessments.

b. Duke of Edinburgh

Wodonga Senior Secondary School Year 10 students volunteered all year on the Thursday afternoon 'three hour' shift. They worked in every section of the warehouse, doing all the different jobs required for delivering our free food services to the community.

Each student completed the necessary community service element to earn their Duke of Edinburgh Award.

c. Schools Community Work Program

Students from various schools volunteered under this program. Across February – November we had more than 50 students join our regular volunteers in the warehouse, gaining an understanding of our contribution to the community and picking up warehousing and logistics work skills, which we hope helped them secure employment.

A HUGE THANK YOU TO OUR VOLUNTEERS

Our community volunteers contribute in all areas of our business. They help in warehousing, van and truck driving, order assembly, administration, data base management, bookkeeping, fundraising, work safety and stock management.

Without their amazing capacity and skill-sets we could not provide the efficient professional service that ensures the quantities of food and levels of support to those in need.

The collective effort and donations make a real impact on hunger and disadvantage across a significant geographical area on both sides of the Murray River, and into the high country.



OPERATIONS

As outlined in the Board report, it has been a very challenging year.

However, despite the challenges, it is vital to remember why we do what we do at FoodShare. We exist to provide food for those in need. We provide help to a growing number of people in our community, both on the Border and in the region, both sides of river.

We provide the equivalent of 26,000 meals a week to thousands of people through the 200+ agencies who obtain food from us.

We turn every \$1 we receive as donations into food and services valued at almost \$40.

The service FoodShare provides is only possible because of the huge contribution made by over 100 volunteers, both on the warehouse floor, in administration and on the board, the agencies and 44 food donors including Foodbank Victoria, Woolworths, Coles, Aldi and Second Bite, OzHarvest, Uncle Toby's and many others.

This report provides an outline of the difficulties we have faced, and the need for ongoing, sustainable financial assistance from government. If the thousands of people FoodShare helps had to go elsewhere to others in the government sector for assistance, it would cost governments so much more. In some cases, there is nowhere else for people to go.

The need for FoodShare is growing, especially in smaller communities where there is no alternative. At the end of 2018 our warehouse assistant Sam Eyre finished his traineeship with us. I thank Sam for his hard work and commitment and support of me. I also thank Vic Citroen, who has run our schools breakfast program and the on farm food rescue program and I am indebted to our fundraising coordinator Katrina Pawley, who came on staff in 2018 thanks to a grant from RE Ross.

I would also like to thank the team who wash cars every Monday come hail, rain and sometimes sunshine. The car washing program is our first social enterprise and we are looking to expand this in the next few years.

If I had room I would name and thank here every volunteer, every agency, every donor, small or large.

Thank you for your ongoing commitment and dedication to helping others.

I know FoodShare delivers a vital service to our region, a service that must continue for the wellbeing of our community.

I am forever thankful for the support of the volunteers, agencies, donors and board members over the past 12 months.

Peter Matthews
Manager



FUNDRAISING

Thanks to a grant from RE Ross Trust, a Fundraising Coordinator was appointed in August 2018 to broaden FoodShare's funding base by developing regular income streams.

The inaugural fundraising event was a movie night fundraiser, which was a success with over 160 attendees. Promotion of the event enhanced FoodShare's profile online and garnered local media support.

We were successful with a grant application from Albury Wodonga Connected Communities for \$15,000 which was allocated towards the purchase of a new delivery van.

FoodShare also launched a refreshed website in 2018 with new content and imagery to appeal to potential corporate partners. The new website is more informative, mobile friendly and integrated with social media.

In 2019 we plan to introduce a Friends of FoodShare initiative which will bring together volunteers, agencies, supporters and corporate partners. A member raffle will also be instigated as a regular funding stream and additional funding opportunities will continue to be explored through grant applications.

Another focus will be the development of an online customer relations management system.

Katrina Pawley
Fundraising Coordinator

We rescue food that would otherwise end up as landfill



FOOD INSECURITY, HEALTH & DISADVANTAGE

LOCALLY

On any given week in our region more than 2,900 people experience food insecurity i.e. they actually run out of food. ¹

Poverty data for our region shows that all the LGA's in FoodShares catchment have poverty rates higher than the NSW and Victorian state average. ²

Source: ABS 2018 Update.

Source: National Centre for Social and Economic Modelling (Oct 2013) "Poverty Social Exclusions and Disadvantage in Australia 2013"

NATIONALLY IN 2018

- 4 million (18%) Australians have been in a situation where they have run out of food and been unable to buy more.
- From 2017-18, the proportion of food insecure seeking food relief increased from 46% to 51% (384,000 people).
- Regional and remote people are 33% more likely to experience food insecurity than those living in major and capital cities (22% compared to 17%): more than 1.5 million country Australians experienced food insecurity in the last year
- Almost two in three Australians in regional and remote areas (65%) feel stressed as a result of not having enough food, compared to 54% in major and capital cities. Aussies living in the country are also more likely to feel depressed than those in the cities (60% to 48%), embarrassed (52% to 39%) and sad (51% to 44%) as a result of food insecurity.

Source: The Hunger Report 2019 (Foodbank Australia)

CHILD HUNGER IN AUSTRALIA

- 21% of Australian households with children under the age of 15 have experienced food insecurity in the last 12 months.
- Food insecurity is more common in households outside capital cities (25%)
- One in five parents living in food insecure households (22%) say their children go a whole day without eating any fresh food at least once a week. A similar proportion say their children go to school without eating breakfast at least once a week (18%)

Source: Rumbling Tummies Child Hunger in Australia 2018

FOOD INSECURITY, HEALTH, DISADVANTAGE

- has negative impacts on a person's long term physical and mental health.
- is associated with higher rates of chronic diseases including higher rates in rural and remote communities.
- effects educational and health outcomes
- negatively impacts on productivity and growth in rural/remote communities ⁴

Source: National Rural Health Alliance, 2016



FOOD RESCUE & LANDFILL

Food rescue programs are acknowledged for their social and welfare benefits - and their contribution to protecting the environment. An estimated one in three kilograms of food produced around Australia is wasted (\$8 billion) each year whilst two million Australians go to bed hungry every year.

GREENHOUSE GAS REDUCTIONS

- Food grown but not eaten represents fuel that has been wasted in its production and distribution. Wasted fuel contributes greenhouse gases to the atmosphere.
- Food waste in Australian landfills is the second largest source of methane, a recognised contributor to global warming.
- 10% of 'More Economically Developed Countries' greenhouse emissions come from growing food that is never eaten.

ENERGY SAVINGS

- Energy is wasted growing, harvesting, distributing and storing food not eaten.

WATER SAVINGS

- Dumping 1kg of beef wastes the 50,000 litres of water it took to produce that meat. Throwing out 1kg of white rice wastes 2,385 litres, and binning 1kg of potatoes costs 500 litres of water.¹
- The same report states that water used for irrigation to produce the food we waste annually would meet the water needs of nine billion people.

LANDFILL SAVINGS

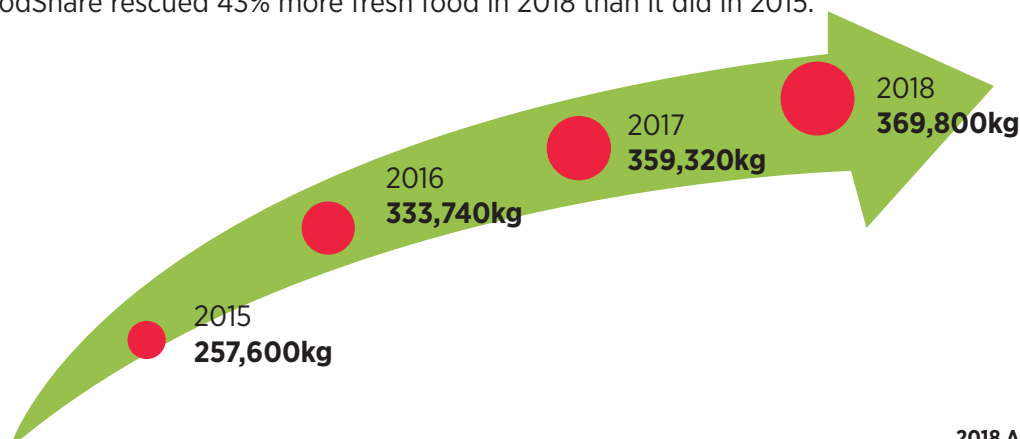
- 3.28M tonnes of food is driven to landfill in Australia every year.
- 47% of municipal waste to landfill is food and green waste²
- The impact of organic material (including food waste) sent to landfill is the greenhouse methane gases it produces. Methane is up to 25 times more harmful than CO₂, and the leachate (liquid that drains or 'leaches' from organic waste) has great potential for contaminating groundwater.

Source: United Nations report: Resilient people, Resilient planet. 2012, p. 36, as cited in Future Directions International: Food Waste in Australia <http://www.futuredirections.org.au/publication/food-waste-in-australia>

Source: Cited by Foodbank: Food Waste in Australia <https://www.foodbanknsw.org.au/about-us/environmental-impact>

LOCAL FRESH FOOD SAVED FROM LANDFILL

FoodShare rescued 43% more fresh food in 2018 than it did in 2015.





FINANCE

Albury Wodonga Regional Foodshare (FoodShare) has had a profitable 31 December 2018 financial year. The performance of the organisation in 2018 has been the result of hard work and dedication by the Board, staff and volunteers committed to meeting the needs of the community.

Tabled at the Annual General Meeting for 2019 was the independent reviewer's report. The review was conducted by Brad Bohun of Findex (formerly Crowe Horwath).

Profit & Loss Position

FoodShare reported a net profit of \$23,203 for the 12 months ended 31 December 2018. Overall net profit was up in 2018, in comparison to a loss of \$25,075 in the 2017 year.

Several factors contributed to this positive result:

- Income was up by \$59,188. Grant funding was more than 50% of the total income \$97,787 up from \$1,946 in the 2017 year.
- Although income went up by \$59,188, costs held their own by only increasing by \$10,910, with the biggest increase being wages of \$8,863.

Balance Sheet Position

Cash at bank as at 31 December 2018	\$126,909		
Total Assets	\$132,083	Total Liabilities	\$10,647
Net Equity Position	\$121,436		

Challenges in 2018 and 2019

Although the final result for the year ended 31 December 2018 finished on a positive note, it does not tell the full story for the year. It was been a year of unknowns for the organisation on a financial front. If it was not for the additional grant funding totalling \$117,762 towards the end of October the organisation would potentially have folded. It has been a difficult time during this period with a lot of tough decisions having to be made operationally and at board level. New partnerships have been formed to gather support around the organisation. Foodshare will continually seek support around their finances to make sure it is in a position to continue to operate and support the community. It needs to be kept in mind that even though the bank balance looks healthy a lot of funding is project based, therefore more income needs to be sourced for the operational side of the business.

Foodshare's financial challenges, do not end there. The organisation is aware it may need to find an alternate warehouse. Wodonga TAFE has been extremely generous over the years in allowing Foodshare to use the location rent free, and recently at a reduced rate well short of market value. The Board will investigate new premises to re-locate to in September of 2019. A budget has been prepared, including costings for the re-location of the operation and a rent figure at market value. FoodShare will require additional funding networks to cover the ongoing market rent increase and will vigorously pursue these avenues.

Foodshare has a long road ahead during the 2019 year. With a dedicated team including the board, staff and volunteers it will do whatever it can to remain a key component in the community.



FINANCE

Major Local Revenue Providers

- SS&A Club
- Rivalea

Thanks

It has been a challenging 2018 with an even bigger challenge anticipated in 2019. Peter Matthews (Manager) and Katrina Pawley (Fundraising Coordinator) need to be congratulated on their commitment and dedication to the organisation. Peter is passionate and driven with a sincere community spirit at heart. Katrina has been instrumental in sourcing funding for the organisation that has allowed FoodShare to continue to operate positively during 2018. The Board has stood up under extreme adversity to achieve this positive outcome and let us not forget the volunteers who support the organisation to help achieve their goals and vision.

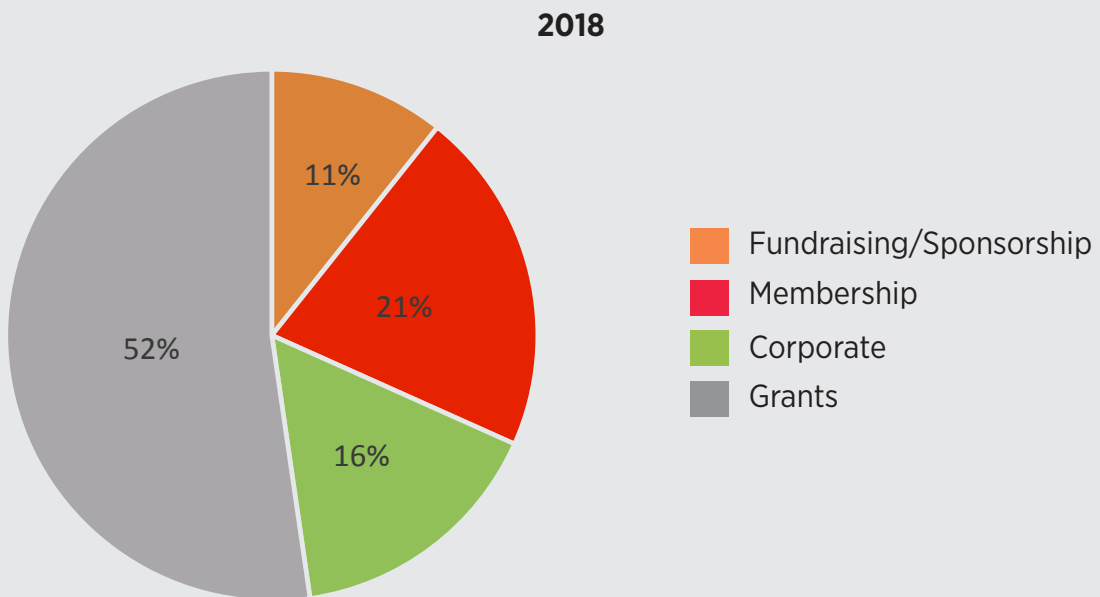
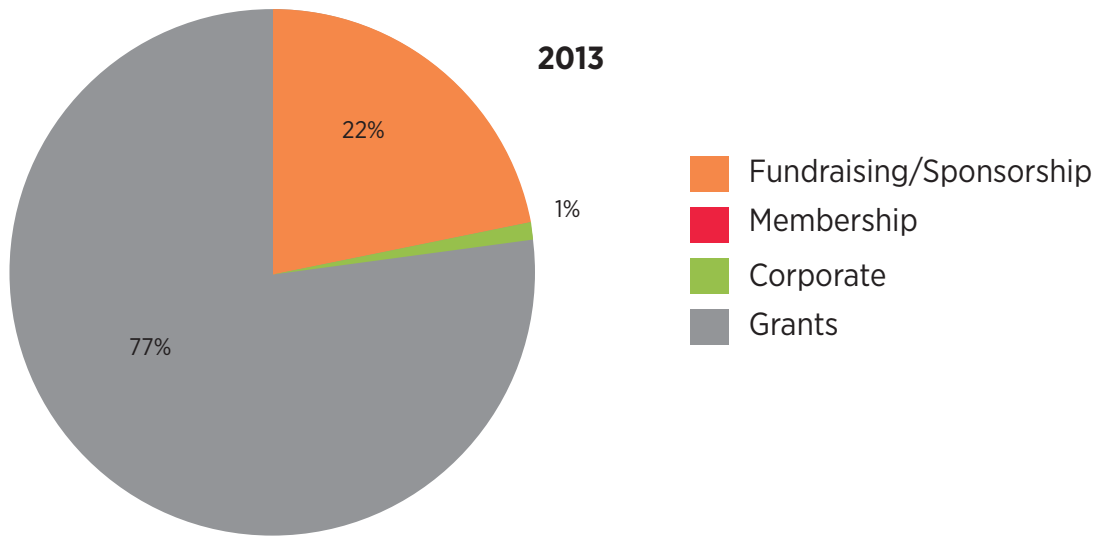
Richard Robertson
Acting Treasurer

**In 2018 \$157,000 of expenditure provided over
1.35M meals at a value of \$4.7M.**

**Every \$1 dollar donated = \$30 of food,
enough for 10 meals!
10 meals for hungry local people**



INCOME STREAMS





FINANCE

Albury Wodonga Regional Foodshare

ABN 89 154 710 586

Financial Statements

For the year ended 31 December 2018



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**Albury Wodonga Regional Foodshare
Balance Sheet as at 31 December 2018**

	2018 \$	2017 \$
Current Assets		
Cash and cash equivalents	126,909	95,425
Trade Debtors	-	6,630
GST Receivable	2,612	2,376
Total Current Assets	129,521	104,431
Non-Current Assets		
Property Plant & Equipment	2,561	2,561
Total Non-Current Assets	2,561	2,561
Total Assets	132,083	106,992
Current Liabilities		
Trade Creditors	5,864	2,113
Accrued Salaries & Wages	3,996	6,568
Superannuation Payable	787	78
Total Liabilities	10,647	8,759
Net Assets	121,436	98,233
Equity		
Retained Earnings	98,233	123,308
Profit /(loss) for the year	23,203	(25,075)
Total Equity	121,436	98,233



**Albury Wodonga Regional Foodshare
Statement of Changes in Equity for the year ended 31 December 2018**

	Retained Earnings \$	Total Equity \$
Balance at 1 January 2017	123,308	123,308
Total comprehensive income		
Profit/(loss) for the year	(25,075)	(25,075)
Other comprehensive income	-	-
Balance at 31 December 2017	98,233	98,233

	Retained Earnings \$	Total Equity \$
Balance at 1 January 2018	98,233	98,233
Total comprehensive income		
Profit/(loss) for the year	23,203	23,203
Other comprehensive income	-	-
Balance at 31 December 2018	121,436	121,436



**Albury Wodonga Regional Foodshare
Profit & Loss Statement for the year ended 31 December 2018**

	2018 \$	2017 \$
Revenue		
Interest	547	576
Grants	97,787	1,946
Registered Club Grants	20,000	40,000
Work Place Giving	345	-
Fundraising/Sponsorship	19,126	32,469
Membership	32,370	30,425
Corporate Sponsorship	7,500	-
Other Income	-	13,071
Total Revenue	177,675	118,487
Expenses		
Employee costs	107,942	99,079
Operating costs	29,039	24,824
Total food costs	17,491	13,114
Aussie Farmers Healthy Eating Program	-	6,545
Total Expenses	154,472	143,562
Net Operating Profit/(loss)	23,203	(25,075)



**Albury Wodonga Regional Foodshare
Notes to and forming part of the financial statements
for the year ended 31 December 2018**

1. Statement of significant accounting policies

Albury Wodonga Regional Foodshare ("The Company") is a company domiciled in Australia.

(a) Statement of compliance

In the opinion of the Board, Albury Wodonga Regional Foodshare is not a reporting entity. The financial reports of the Company have been drawn up as a special purpose financial report to meet the reporting needs of the Company and to satisfy the requirements the *Australian Charities and Not-for-profits Commission Act 2012*.

The financial report has been prepared on an accruals basis in accordance with the historical cost convention and, except where stated, does not take into account changing money values or fair value of assets.

The accounting policies which have been adopted are as set out below.

Not-for-profit status

Under the Australian interpretations of the International Financial Reporting Standards (AIFRS), there are requirements that apply specifically to not-for-profit entities that are not consistent with International Financial Reporting Standards (IFRS) requirements. The Company has analysed its purpose, objectives and operating philosophy and determined that it does not have profit generation as a prime objective. Consequently where appropriate the Association has elected to apply options and exemptions within AIFRS that are applicable to not-for-profit entities.



**Albury Wodonga Regional Foodshare
Notes to and forming part of the financial statements
for the year ended 31 December 2018 (continued)**

1. Statement of significant accounting policies (continued)

(b) Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable.

Income is recognised when the Company obtains control of the funds or the right to receive the funds, it is probable that the economic benefits comprising the funds will flow to the Company and the amount of the funds can be measured reliably.

Interest Revenue

Interest revenue is recognised when it is received.

(c) Tax

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense.

Receivables and payables in the Statement of Financial Position are shown inclusive of GST.

d) Going Concern Basis of Preparation

The Company has reported a profit of \$23,203 for the period ended 31 December 2018 (2017: Loss of \$25,075). Net current assets are \$129,521. (2017: \$98,233).

The financial report has been prepared on a going concern basis which contemplates continuity of normal business activities and the realisation of assets and settlement of liabilities in the ordinary course of business.

The Company's ability to remain a going concern and to discharge its liabilities in the ordinary course of business is dependent upon the continuing support of its members, and the generation of positive net cash flows from operating activities. The Board have reviewed the budgeted trading position of the Company including an analysis of income and expenditure items together with a cashflow analysis and are satisfied that it is appropriate to prepare the financial report on the going concern basis.



**Albury Wodonga Regional Foodshare
Notes to and forming part of the financial statements
for the year ended 31 December 2018 (continued)**

2. Financial instruments

The financial assets and liabilities of the Company have been disclosed at their carrying amount. At 31st December 2018 this approximated their fair values.

3. Subsequent events

There has not arisen in the interval between the end of the financial year and the date of this report any item, transaction or event of a material and unusual nature likely to affect significantly the operations of the Company, the results of those operations, or the state of affairs of the Company in subsequent financial years.



Albury Wodonga Regional Foodshare Declaration by Treasurer

Declared Opinion

I, the Treasurer of Albury Wodonga Regional Foodshare declare that, in my opinion:

1. The attached special purpose financial statements for Albury Wodonga Regional Foodshare are properly drawn up so as to present fairly the financial position of Albury Wodonga Regional Foodshare as at 31 December 2018 and the results of its operations for the year then ended, in accordance with the accounting policies applied as outlined in Note 1 to the financial report; and
2. At the date of this statement, there are reasonable grounds to believe that Albury Wodonga Regional Foodshare will be able to pay its debts as and when they fall due.

Richard Robertson
Acting Treasurer

Dated this 16th day of May 2019



Crowe Horwath Albury
ABN 16 673 023 918
Member Crowe Horwath International

Audit and Assurance Services
491 Smollett Street
Albury NSW 2640 Australia
PO Box 500
Albury NSW 2640 Australia
Tel 02 6021 1111
Fax 02 6041 1892
www.crowehorwath.com.au

INDEPENDENT REVIEWERS' REPORT TO THE MEMBERS OF ALBURY WODONGA REGIONAL FOODSHARE

We have reviewed the financial statements, being special purpose financial statements, of Albury Wodonga Regional Foodshare (the "Company"), which comprises the balance sheet as at 31 December 2018, the profit and loss statement and statement of changes in equity for the year then ended, a summary of significant accounting policies and other explanatory notes and the Treasurer declaration.

Responsibility of the Directors for the financial statements

The Board is responsible for the preparation and fair presentation of the financial statements and has determined that the accounting policies described in Note 1 to the financial statements, are appropriate to meet the requirements of *Australian Charities and Not-for-profits Commission Act 2012* and are appropriate to meet the needs of the members. The Board's responsibility also includes designing, implementing and maintaining internal controls relevant to the preparation and fair presentation of the financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's responsibility

Our responsibility is to express an opinion on the financial statements based on our review. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of members. We conducted our review in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to review engagements and plan and perform the review to obtain assurance whether the financial statements are free from material misstatement.

A review involves performing procedures to obtain review evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the Auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the Auditor considers internal controls relevant to the entity's preparation and fair presentation of the financial statements in order to design review procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. These procedures have been undertaken to form an opinion whether, in all material respects, the financial statements are presented fairly in accordance with the basis of accounting described in Note 1 to the financial statements so as to present a view which is consistent with our understanding of the Company's financial position, and of its performance.



We believe that the review evidence we have obtained is sufficient and appropriate to provide a basis for our review opinion.

QUALIFICATION

It is not practicable for Albury Wodonga Regional Foodshare to establish accounting control over all sources of income prior to the receipt of these funds by the Company. Accordingly, it is not possible for our examination to include procedures, which extend beyond the amounts of such income, recorded in the accounting records of the Company.

QUALIFIED REVIEW OPINION

Based on our review, which is not an audit, we have not become aware of any matter that makes us believe that except for the impact of the above qualification, if any, the financial report of Albury Wodonga Regional Foodshare is not in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) presenting fairly a view of the Association's financial position as at 31 December 2018 and of its performance for the year ended on that date; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1.

Emphasis of matter – basis of accounting and restriction on distribution

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial statements have been prepared for distribution to the members of the Company and for the purpose of fulfilling the Company's financial reporting obligations under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial statements may not be suitable for another purpose.

CROWE HORWATH ALBURY

BRADLEY D BOHUN
Partner

Albury
Dated this 16th day of May 2019



GOVERNANCE

BOARD OF DIRECTORS

David Foote (resigned November), Emma Ghys, Greg Hardham (Chair July-December, resigned December), Jodie Kensington (Secretary), Eric Kerr (resigned July), Tara Larkin (Treasurer, resigned May), Alison Leahy, Peter Muldoon (Chair to July, resigned December), Megan Pearce (resigned December), Richard Robertson, and Brendan Tennison-Woods (resigned August). More detail regarding Board members can be found on our website.

The Board was committed to reviewing and improving its performance, whilst mindful of its viability issues and responsibilities.

In 2018, Directors developed the following strategic documents:

- 2018-2020 strategic plan
- Triggers/Response Plan regarding unallocated cash reserve levels
- Transition Options discussion paper
- Lease agreement with Wodonga TAFE until January 2019

By December, following several resignations within three weeks, the Board had four directors remaining. The Constitution states minimum of three, maximum of 12. Please refer to the Board report for more detail.

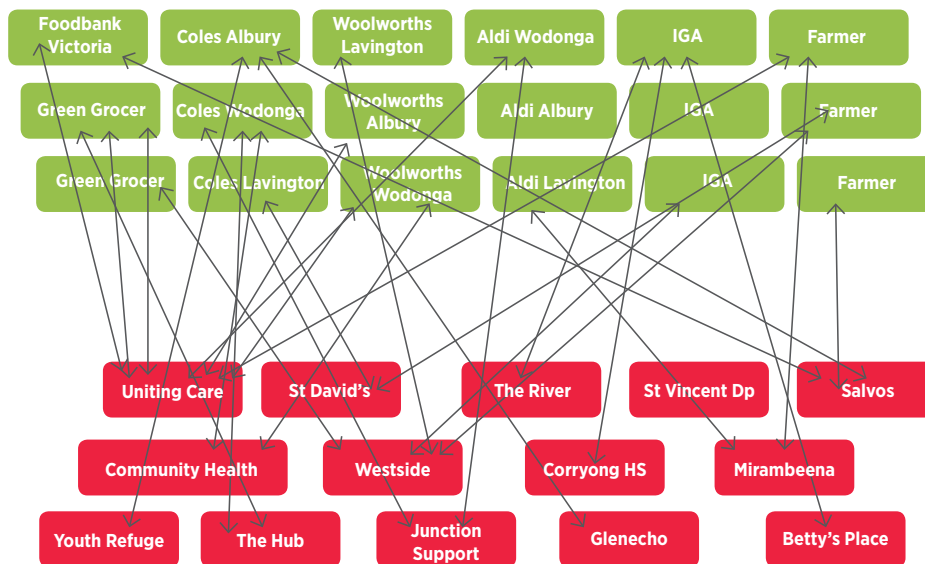
The remaining Board members scheduled to meet in January 2019 to determine its, and therefore, FoodShare's future.



THEN & NOW

If FoodShare was unable to continue, food relief in NE Victoria, the southern NSW and the lower Riverina NSW would revert to the pre-2011 model, similar to the diagram shown below. The sector would reprise the same gross inefficiencies and poor outcomes that people in need experienced eight years ago.

BEFORE 2011



NOW

